



yes
to independence

Queen Oaks Court

Bucknall, Stoke

Life-changing supported living
at the heart of the community

living
ambitions 
part of lifeways group



“Queen Oaks Court is a new, purpose-built set of apartments, ready to welcome and support local people in a friendly and modern environment. We are in a great location in the heart of the local community. The staff work hard to help people gain independence and confidence to live happy and fulfilled lives.”

Hayley Brindley, Service Manager, Queen Oaks Court

Welcome to Queen Oaks Court

Queen Oaks Court is a purpose-built set of apartments where people can benefit from community living while enjoying their own space too.

There are 16 one-bedroom apartments, four of which are wheelchair accessible and have height-adjustable kitchens. All apartments consist of an open plan kitchen and living area, bedroom and en-suite bathroom. White goods are included in each apartment and assistive technology can be tailored to suit the needs of each person.

The ground floor apartments are level access and there are stairs to the first floor, with a cosy, communal space at the top with a seated area which overlooks the gardens.

There is a large communal garden at the front and back of the service for everyone to enjoy. There is external CCTV and a core support team always on site for background support and added security.



Life at Queen Oaks Court is suitable for people with learning disabilities, brain injuries, physical disabilities or autism.

We are ready to welcome new people of any age and gender who would benefit from the right support in a modern and welcoming environment. Everyone will be supported to live as independently as possible and to choose how they spend their time. We can support people to access education or employment, take part in the hobbies and activities they enjoy, and make the most of what the local community has to offer.

Valued in your community

There are few things more rewarding than feeling like an active and valued part of the community.

Queen Oaks Court is located in a popular residential area in Bucknall, a few miles from Stoke. Locally there are pubs, shops and restaurants, with banks, libraries and post offices all within a few miles too.

There's plenty to do in the local area. The people we support here like socialising together, going to the Helping Angels lunch club most Tuesdays, having a carvery at the local pub and enjoy a Sunday morning service at the local church.

The communal garden is often used for BBQs, games, bowls and celebrating birthdays. The garden also backs onto a community park, which people enjoy exploring. Popular attractions include Trentham Monkey Forest, Trentham Shopping Village, Waterworld and The Potteries Museum and Art Gallery. Queen Oaks Court is perfectly placed to access the beautiful outdoor spaces nearby; Westport Lake and Longton Park are popular, and we are only a few miles away from the Peak District National Park.

It's good to know...



We're in a popular residential area just outside Stoke.



Local supermarkets include Asda and Tesco plus smaller convenience stores.



There are GP surgeries, dentists and opticians in Bucknall and nearby Hanley.



There's a bus stop at the top of the road with routes to Stoke and Hanley.



The nearby train station is a couple of miles away in Stoke with national services to London, Manchester, Birmingham and Bournemouth.



There is on-site parking available for people with cars.



yes to friendships

“Since living at a Lifeways service I have become more confident and independent. I am able to make everyday decisions with the help from my team, who support me in a consistent way; this is very important to me. My self-esteem has grown with the support I receive and I couldn’t be happier.”

Person supported by Lifeways

Five reasons to choose the Lifeways Group

yes to stability.

Our stability speaks for itself. Since 1995 we've grown to become the UK's largest provider of supported living for adults. So when you're comparing providers, it's good to know that our steadfast support is founded on over 25 years of proven outcomes.

yes to reassurance.

Our size brings reassurance. It allows us to invest in our people and services. And it's the reason we've been able to open 900 new apartments in 65 communities since 2015. Everyone deserves unique support in a home they'll feel proud of – and that's exactly what we provide.

yes to local.

Our hearts are in our local communities. We're proud to support people in more than 1,000 locations across the UK. But we're even more proud that every service is run by trusted local teams, each providing neighbourly support that feels close to home.

yes to relationships.

Our people make all the difference. So we make sure everyone is valued and all of our support workers achieve the Care Certificate qualification. Over a quarter of our team have been with us for over five years and some have even been with us from the very beginning, helping to create rewarding relationships, improved outcomes and excellent continuity of care.

yes to quality.

Our purpose is to improve lives. It's as simple as that. We help almost 5,000 people to live with hope and independence, with every member of our team sharing the same commitment to quality in everything we do. We hire the best in the sector into our highly skilled and dedicated Quality team, who work to ensure our CQC ratings are something we can be proud of.



A close-up photograph of a man with short brown hair, smiling broadly. He is wearing a grey hooded jacket over a green t-shirt. The background is blurred, suggesting an outdoor setting.

yes to ambition

So what happens next?

It all starts with an informal chat with one of our specialist assessors. Together with each individual, they will build a clear understanding of their needs and preferences, making sure that they make the choice that is right for them.

They'll then be on hand to guide individuals, families and professionals through the referral and assessment processes, and won't stop until the kettle's on, and the move is complete.

Supporting people to live the life they choose.

Living Ambitions has been supporting people as part of the Lifeways Group since 2015. At the Lifeways Group, our focus is *you*. We want to become a trusted partner on your personal journey. Learning from the challenges you've already overcome, before tailoring our support to help you achieve more.

Why us?

We believe that anyone can achieve the extraordinary. And that's why we exist. To understand every individual and support each different dream. Creating homes to feel proud of and places where lives feel fulfilled.

Make a referral or arrange a visit

Learn more about independent living at Queen Oaks Court, make a referral or arrange a visit by contacting us:

Call **0333 321 4881**

Email referrals@lifeways.co.uk

lifeways.co.uk

lifeways
yes to you