



**yes**  
to independence

## **William Smith House**

Leicester, Leicestershire

Life-changing supported living  
at the heart of the community

**lifeways**  
yes to you



**“William Smith House is very diverse, full of fantastic individuals that are supported by a large staff team who work together to ensure the people we support have their needs, likes and wishes met. We spend a lot of time out in the garden in the summer and in the winter we get together in the communal lounge for indoor activities.”**

**Manager, William Smith House**

# Welcome to William Smith House

**At William Smith House apartments, people benefit from a vibrant network of staff and friends, while having peace and quiet when they need it too.**

William Smith House is a modern, purpose-built development of 16 self-contained one-bedroom apartments. Each apartment has a bedroom, kitchen-diner, and bathroom with either a bath or a walk-in shower. There's also a communal lounge, games room and laundry room.

Outside there's a shared garden with a lawn, small patio and seating area.

When you choose supported living, you're choosing to live independently, safe and secure behind your own front door. There's peace of mind in knowing the Lifeways team is on-hand, providing tailored support that helps people to lead more fulfilling lives, surrounded by like-minded people.



Life at William Smith House is suitable for people with learning disabilities, autism, physical disabilities or mental health conditions.

We are ready to welcome new people to the service, of any age or gender. The people living here have a wide range of interests and hobbies. They love art and crafts, gardening, discos and parties. They also enjoy getting out and about, arranging day trips and going shopping.

Whoever moves in will be given personalised support to do the things they love. They will have the opportunity to socialise with the other residents, while having their own space to relax in too.

# Valued in your community

**There are few things more rewarding than feeling like an active and valued part of the community.**

William Smith House is in a great location a few miles outside Leicester. Nearby there is a large shopping centre with a Tesco, a GP surgery and a library. Also within walking distance is a popular leisure centre and a park with a basketball court.

Leicester is a short drive away and offers plenty of high street shops, tourist attractions and leisure facilities. There's also a lively nightlife scene and some excellent restaurants.

Also nearby is the National Space Centre and TeamSport Go Karting – both are perfect day trip destinations.

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## It's good to know...



We're in a popular residential area outside Leicester.



You can choose from a number of nearby supermarkets, including Tesco and Sainsbury's.



The GP surgery is within walking distance and there are several dentists within a mile.



The bus stop is a short walk away and has routes into Leicester.



Leicester station has both local and national services to London, Nottingham, Birmingham and Sheffield.



There is on-street parking available for people with cars.



# yes to friendships

**“Since living at a Lifeways service I have become more confident and independent. I am able to make everyday decisions with the help from my team, who support me in a consistent way; this is very important to me. My self-esteem has grown with the support I receive and I couldn’t be happier.”**

Person supported by Lifeways

# Five reasons to choose Lifeways

## **yes to stability.**

Our stability speaks for itself. Since 1995 we've grown to become the UK's largest provider of supported living for adults. So when you're comparing providers, it's good to know that our steadfast support is founded on over 25 years of proven outcomes.

## **yes to reassurance.**

Our size brings reassurance. It allows us to invest in our people and services. And it's the reason we've been able to open 900 new apartments in 65 communities since 2015. Everyone deserves unique support in a home they'll feel proud of – and that's exactly what we provide.

## **yes to local.**

Our hearts are in our local communities. We're proud to support people in more than 1,000 locations across the UK. But we're even more proud that every service is run by trusted local teams, each providing neighbourly support that feels close to home.

## **yes to relationships.**

Our people make all the difference. So we make sure everyone is valued and all of our support workers achieve the Care Certificate qualification. Over a quarter of our team have been with us for over five years and some have even been with us from the very beginning, helping to create rewarding relationships, improved outcomes and excellent continuity of care.

## **yes to quality.**

Our purpose is to improve lives. It's as simple as that. We help almost 5,000 people to live with hope and independence, with every member of our team sharing the same commitment to quality in everything we do. We hire the best in the sector into our highly skilled and dedicated Quality team, who work to ensure our CQC ratings are something we can be proud of.



A woman with long brown hair, wearing a black puffer jacket and a lanyard with an ID badge, is smiling and talking to a man. The man is balding with some hair on the sides, wearing a bright blue zip-up hoodie. They are standing outdoors with a blurred background of trees and a fence. The text 'yes to ambition' is overlaid on the image in a white, sans-serif font.

# yes to ambition

## So what happens next?

It all starts with an informal chat with one of our specialist assessors. Together with each individual, they will build a clear understanding of their needs and preferences, making sure that they make the choice that is right for them.

They'll then be on hand to guide individuals, families and professionals through the referral and assessment processes, and won't stop until the kettle's on, and the move is complete.

# Supporting people to live the life they choose.

At Lifeways, our focus is you. We want to become a trusted partner on your personal journey. Learning from the challenges you've already overcome, before tailoring our support to help you achieve more.

## Why Lifeways?

We believe that anyone can achieve the extraordinary. And that's why Lifeways exists. To understand every individual and support each different dream. Creating homes to feel proud of and places where lives feel fulfilled.

### Make a referral or arrange a visit

Learn more about independent living at William Smith House, make a referral or arrange a visit by contacting Lifeways:

Call **0333 321 4881**

Email [referrals@lifeways.co.uk](mailto:referrals@lifeways.co.uk)

[lifeways.co.uk](https://www.lifeways.co.uk)

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