



yes
to independence

Springside

Walsall, West Midlands

Life-changing supported living
at the heart of the community

lifeways
yes to you



“Springside is like a community within a community, and it’s not just somewhere to live it’s also a place to learn. The staff love supporting everyone to be more independent and expand on all their skills.”

Manager, Springside

Welcome to Springside

At Springside apartments, people benefit from a vibrant network of staff and friends, while having peace and quiet when they need it too.

There are six self-contained apartments, each with a bedroom, large kitchen-lounge area and bathroom. One has a bath while all the other apartments have a shower. All white goods are included, as well as an alert system for people leaving and entering the apartments and an emergency call pendant.

Outside there is a central grassy area where people like to meet and enjoy BBQs in the summer. Football, arts and crafts are also popular activities.

When you choose supported living, you're choosing to live independently, safe and secure behind your own front door. There's peace of mind in knowing the Lifeways team is on-hand, providing tailored support that helps people to lead more fulfilling lives, surrounded by like-minded people.



Life at Springside is suitable for people with learning disabilities or autism.

We are ready to welcome a person of any age who has some independence and would like to be supported to learn new life skills. Someone sociable would be ideal as everyone here loves getting together and planning activities.

One of the people we support volunteers at a local charity shop, and everyone enjoys bowling, going out for walks, shopping and planning day trips. The people living here also enjoy 1:1 activities with their support staff, such as swimming, cooking, going to day centres and college.

Valued in your community

There is nothing more valuable than being an active part of the local community.

Springside is in the residential area of High Heath, a few miles north of Walsall. The local supermarket, chemist, steakhouse restaurant and takeaways are all within five minutes walk. Pelsall is about a 15-minute walk away and has lots of shops, a post office, pubs, barbers, cafes and a doctor's surgery.

There's a great local farm shop a short walk away, and a lovely park across the road which is great for walks and features outdoor gym equipment. There are great transport links by bus to Bloxwich, Walsall and Wolverhampton.

It's good to know...



We're in a pleasant residential area of High Heath.



We're spoilt for choice with supermarkets – Tesco, Asda, Iceland and Morrisons are within a few miles.



There's a GP surgery and dentist just over a mile away in Pelsall.



There's a bus stop outside the service, with buses to Walsall, Bloxwich and Wolverhampton.



The nearby train station is Walsall, a 15-minute drive away, with routes to Birmingham and Wolverhampton.



There is on-site parking available for people with cars.



yes to friendships

“Since living at a Lifeways service I have become more confident and independent. I am able to make everyday decisions with the help from my team, who support me in a consistent way; this is very important to me. My self-esteem has grown with the support I receive and I couldn't be happier.”

Person supported by Lifeways

Five reasons to choose Lifeways

yes to stability.

Our stability speaks for itself. Since 1995 we've grown to become the UK's largest provider of supported living for adults. So when you're comparing providers, it's good to know that our steadfast support is founded on over 25 years of proven outcomes.

yes to reassurance.

Our size brings reassurance. It allows us to invest in our people and services. And it's the reason we've been able to open 900 new apartments in 65 communities since 2015. Everyone deserves unique support in a home they'll feel proud of – and that's exactly what we provide.

yes to local.

Our hearts are in our local communities. We're proud to support people in more than 1,000 locations across the UK. But we're even more proud that every service is run by trusted local teams, each providing neighbourly support that feels close to home.

yes to relationships.

Our people make all the difference. So we make sure everyone is valued and all of our support workers achieve the Care Certificate qualification. Over a quarter of our team have been with us for over five years and some have even been with us from the very beginning, helping to create rewarding relationships, improved outcomes and excellent continuity of care.

yes to quality.

Our purpose is to improve lives. It's as simple as that. We help almost 5,000 people to live with hope and independence, with every member of our team sharing the same commitment to quality in everything we do. We hire the best in the sector into our highly skilled and dedicated Quality team, who work to ensure our CQC ratings are something we can be proud of.





yes
to ambition

So what happens next?

It all starts with an informal chat with one of our specialist assessors. Together with each individual, they will build a clear understanding of their needs and preferences, making sure that they make the choice that is right for them.

They'll then be on hand to guide individuals, families and professionals through the referral and assessment processes, and won't stop until the kettle's on, and the move is complete.

Supporting people to live the life they choose.

At Lifeways, our focus is *you*. We want to become a trusted partner on your personal journey. Learning from the challenges you've already overcome, before tailoring our support to help you achieve more.

Why Lifeways?

We believe that anyone can achieve the extraordinary. And that's why Lifeways exists. To understand every individual and support each different dream. Creating homes to feel proud of and places where lives feel fulfilled.

Make a referral or arrange a visit

Learn more about independent living at Springside, make a referral or arrange a visit by contacting Lifeways:

Call **0333 321 4881**

Email referrals@lifeways.co.uk

[lifeways.co.uk](https://www.lifeways.co.uk)

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