

Waterside House

Riverway, Stafford, ST16 3TH



Enhanced mental health community recovery



Waterside House is a development of 15 high quality, self-contained flats in Stafford, which provides accommodation and 24 hour support for people with complex mental health needs. Person-centred recovery support is provided by our core on-site team of Recovery Support Workers, with additional support from our Quality and Practice Team. This team provides support to all of our schemes to ensure a high level of professional competence and understanding across assessments, risk management and recovery interventions and support.

At a glance:

- ▶ 15 spacious, light and airy self-contained one bedroom apartments with a communal garden
- ▶ Bespoke recovery plans that put the individual in control of their recovery journey
- ▶ On-site support available 24/7
- ▶ Stylish modern kitchens and bathrooms with white goods provided in each apartment



Our commitment:

- ▶ Our services are firmly based on the concept of recovery
- ▶ Each individual is fully involved in the development of their own recovery plan
- ▶ We are committed to support service users to develop the skills and resillience to manage their own lives
- ▶ Support will always be 'on tap' and not 'on top'
- ▶ We develop and sustain an environment which is always hopeful, and we will maintain a positive approach to risk, and support individuals by promoting independence, empowerment and strengths
- ▶ Recognise the diversity and uniqueness of each individual, and ensure everyone is treated with respect and dignity, we will always see the individual beyond the diagnosis

we listen
we respect
we deliver



Surrounding area

Waterside House is 500 metres from the centre of Stafford with access to a thriving local community of arts, music, culture, amenities and parkland. G.P practices, dentists, opticians and a leisure centre are all within a short walking distance. There are good transport links to Birmingham, Wolverhampton and Stoke.

SIL services

SIL's primary purpose is to support the early and timely transition of individuals from hospital and medium to low secure settings to a community based high support service, providing self-contained accommodation, individual tenancies and support from a 24/7 team of Recovery Support Workers. SIL services are firmly based on the concept of recovery, with personalised recovery plans being co-produced with each individual to help them identify and achieve their goals and move forward in their lives, whilst managing ongoing symptoms.

We provide:

- ▶ Support for our service users provided by trained and committed Recovery Support Workers, backed up by the resources of our Quality and Practice Team
- ▶ Comprehensive quality assured referral, assessment and risk management processes, and a positive approach to risk
- ▶ Robust quality assurance, governance and safeguarding

Contact Us

If you're a health professional, social worker, family member or person requiring support, please contact Linda Gloster, Scheme Manager, to talk through how we can help:

email: linda.gloster@sil-uk.com

call: **07592 588 045 / 01785 262 120**

www.sil-uk.com