



yes
to independence

Victoria Avenue

Wallington, Surrey

Life-changing residential care
at the heart of the community

living
ambitions[®]
part of lifeways group



“The atmosphere within the service is homely and both residents and staff are just like one big, happy family. The whole team are dedicated to enabling everyone we support to live the life they choose. Happy residents and happy staff make a fantastic dynamic and this is evident within the service at Victoria Avenue.”

Manager, Victoria Avenue

Welcome to Victoria Avenue

Victoria Avenue is a specialist residential service where people are supported to live with independence.

Victoria Avenue is a large detached property with seven bright and airy bedrooms and spacious communal living areas. The kitchen and dining room are the heart of Victoria Avenue. Here you're usually likely to find residents chatting over a cup of tea, helping to plan the week's menu, or developing their cooking and baking skills. There are two communal bathrooms, one wet-room style bathroom downstairs and an upstairs bathroom with an accessible bath.

Specially adapted to make it fully accessible throughout, there is a sensory room which uses music, lights and sound to stimulate people and has had a tremendous effect on people's wellbeing.

At Victoria Avenue we're very lucky to have our own private grounds, with a large enclosed garden to the rear that borders onto a small nature reserve. Many of the people we support love gardening and have planted borders and hanging baskets. Our accessible patio is perfect for barbeques when the weather's nice.



Specialist residential services are provided for people living with learning disabilities, physical disabilities or autism.

Our professional and friendly team are on hand 24 hours a day and work closely with residents and families to develop a personalised lifestyle plan. By understanding people's wishes, ambitions, and requirements, we are able to set achievable goals and set people along a pathway which leads to greater independence.

Valued in your community

There are few things more rewarding than feeling like an active and valued part of the community.

Victoria Avenue is in a vibrant area close to Wallington, Sutton and Croydon, with good transport links into London.

The local area has all the shops and amenities you could need, as well as some lovely outdoor spaces. Between Sutton and nearby Beddington you can find pubs, cafes, restaurants and takeaways as well as banks, post offices and a library.

Central London, with its wealth of attractions, is less than an hour away by train, making it a popular destination for day trips.

It's good to know...



We're in a vibrant residential area of Wallington.



The nearby train station is five minutes away in Wallington and has regular services into Epsom Downs, London Victoria and London Bridge.



We're spoilt for choice with supermarkets - Sainsbury's, Asda, Lidl, Iceland, Morrisons, Co-op and Marks & Spencer are all nearby.



There's a bus stop a ten-minute walk away, with regular local services to Wallington, Sutton and Croydon.



The GP surgery is less than five minutes by car and the NHS dentist is 10-15 minutes drive away.



There is on-street parking available for people with cars.



yes to friendships

“Since living at a Lifeways service I have become more confident and independent. I am able to make everyday decisions with the help from my team, who support me in a consistent way; this is very important to me. My self-esteem has grown with the support I receive and I couldn’t be happier.”

Person supported by Lifeways

Five reasons to choose the Lifeways Group

yes to stability.

Our stability speaks for itself. Since 1995 we've grown to become the UK's largest provider of supported living for adults. So when you're comparing providers, it's good to know that our steadfast support is founded on over 25 years of proven outcomes.

yes to reassurance.

Our size brings reassurance. It allows us to invest in our people and services. And it's the reason we've been able to open 900 new apartments in 65 communities since 2015. Everyone deserves unique support in a home they'll feel proud of – and that's exactly what we provide.

yes to local.

Our hearts are in our local communities. We're proud to support people in more than 1,000 locations across the UK. But we're even more proud that every service is run by trusted local teams, each providing neighbourly support that feels close to home.

yes to relationships.

Our people make all the difference. So we make sure everyone is valued and all of our support workers achieve the Care Certificate qualification. Over a quarter of our team have been with us for over five years and some have even been with us from the very beginning, helping to create rewarding relationships, improved outcomes and excellent continuity of care.

yes to quality.

Our purpose is to improve lives. It's as simple as that. We help almost 5,000 people to live with hope and independence, with every member of our team sharing the same commitment to quality in everything we do. We hire the best in the sector into our highly skilled and dedicated Quality team, who work to ensure our CQC ratings are something we can be proud of.





yes to ambition

So what happens next?

It all starts with an informal chat with one of our specialist assessors. Together with each individual, they will build a clear understanding of their needs and preferences, making sure that they make the choice that is right for them.

They'll then be on hand to guide individuals, families and professionals through the referral and assessment processes, and won't stop until the kettle's on, and the move is complete.

Supporting people to live the life they choose.

Living Ambitions has been supporting people as part of the Lifeways Group since 2015. At the Lifeways Group, our focus is *you*. We want to become a trusted partner on your personal journey. Learning from the challenges you've already overcome, before tailoring our support to help you achieve more.

Why us?

We believe that anyone can achieve the extraordinary. And that's why we exist. To understand every individual and support each different dream. Creating homes to feel proud of and places where lives feel fulfilled.

Make a referral or arrange a visit

Learn more about independent living at Victoria Avenue, make a referral or arrange a visit by contacting us:

Call **0333 321 4881**

Email **referrals@lifeways.co.uk**

lifeways.co.uk

lifeways
yes to you