



yes
to independence

Cole Street

Birkenhead, Wirral

Life-changing supported living
at the heart of the community

lifeways
yes to you



Welcome to Cole Street

At Cole Street apartments, people often come together as a community.

Cole Street has five one-bedroom apartments, each with an open-plan kitchen and lounge area, and a bathroom with a shower. The property has a yard for people to relax in when the weather is good.

When you choose supported living, you're choosing to live independently, safe and secure behind your own front door. There's peace of mind in knowing the Lifeways team is on-hand, providing tailored support that helps people to lead more fulfilling lives, surrounded by like-minded people.

Life at Cole Street is suitable for people with learning disabilities, mental health conditions and autism.

At Cole Street, we are ready to welcome a sociable person in their early to mid-twenties.



"At Cole Street, although the apartments are separate, the people we support share similar interests. In the words of the people who live here, there is a 'geeky vibe' which they enjoy being a part of. It has also been said that the staff light up the room – which we couldn't be happier to hear. Everyone who works here is goal-oriented and very dedicated."

Manager, Cole Street

Valued in your community

There is nothing more valuable than being an active part of the local community.

The local area has many cafés, pubs, restaurants, and shops, as well as Birkenhead Market, the Pyramids Shopping Centre, Birkenhead Priory, the U-boat Story Museum, Birkenhead Park, the Wirral Transport Museum and Heritage Tramway, and a Vue cinema.

Europa Pool Leisure Centre provides year-round access to a gym, swimming pool, activities and group classes.

People also have access to St Catherine's Hospital, which offers a range of services including adult social care, rehabilitation, specialised dental care, and physiotherapy.

Liverpool is easily accessible from the property. Here, people can enjoy numerous museums and art galleries, Liverpool ONE Shopping Centre, the Liverpool Empire, the Royal Liverpool Philharmonic, Lane 7 Liverpool for bowling, and Imagine That Science and Discovery Centre. And we're spoilt for choice for beautiful walks – the docks, Toxteth Park, Wavertree Botanic Gardens and Sefton Park are just a small selection.

It's good to know...



Birkenhead is a vibrant area with lots of amenities.



Asda, the Co-op, Iceland and Lidl are all close by.



The GP surgery and NHS dentist are less than half a mile away, or St Catherine's Hospital is a twenty-minute walk.



There are bus stops within a short walk, with regular routes into Liverpool, West Kirby and New Brighton.



The nearby train station is just a 14-minute walk from the property and has regular services to Liverpool, Ellesmere Port and Chester.



You need a parking permit for on-road parking outside this property.

yes
to friendships

"Since living at a Lifeways service I have become more confident and independent. I am able to make everyday decisions with the help from my team, who support me in a consistent way; this is very important to me. My self-esteem has grown with the support I receive and I couldn't be happier."

Person supported by Lifeways

Five reasons to choose Lifeways

yes to stability.

Our stability speaks for itself. Since 1995 we've grown to become the UK's largest provider of supported living for adults. So when you're comparing providers, it's good to know that our steadfast support is founded on over 25 years of proven outcomes.

yes to reassurance.

Our size brings reassurance. It allows us to invest in our people and services. And it's the reason we've been able to open 900 new apartments in 65 communities since 2015. Everyone deserves unique support in a home they'll feel proud of – and that's exactly what we provide.

yes to local.

Our hearts are in our local communities. We're proud to support people in more than 1,000 locations across the UK. But we're even more proud that every service is run by trusted local teams, each providing neighbourly support that feels close to home.

yes to relationships.

Our people make all the difference. So we make sure everyone is valued and all of our support workers achieve the Care Certificate qualification. Over a quarter of our team have been with us for over five years and some have even been with us from the very beginning, helping to create rewarding relationships, improved outcomes and excellent continuity of care.

yes to quality.

Our purpose is to improve lives. It's as simple as that. We help almost 5,000 people to live with hope and independence, with every member of our team sharing the same commitment to quality in everything we do. We hire the best in the sector into our highly skilled and dedicated Quality team, who work to ensure our CQC ratings are something we can be proud of.



So what happens next?

It all starts with an informal chat with one of our specialist assessors. Together with each individual, they will build a clear understanding of their needs and preferences, making sure that they make the choice that is right for them.

They'll then be on hand to guide individuals, families and professionals through the referral and assessment processes, and won't stop until the kettle's on, and the move is complete.

Supporting people to live the life they choose.

Lifeways Natural Network Limited has been supporting people as part of the Lifeways Group since 2011. At Lifeways, our focus is *you*. We want to become a trusted partner on your personal journey. Learning from the challenges you've already overcome, before tailoring our support to help you achieve more.

Why Lifeways?

We believe that anyone can achieve the extraordinary. And that's why Lifeways exists. To understand every individual and support each different dream. Creating homes to feel proud of and places where lives feel fulfilled.

Make a referral or arrange a visit

Learn more about independent living at Cole Street, make a referral or arrange a visit by contacting Lifeways:

Call **0333 202 7185**

Email **referrals@lifeways.co.uk**

lifeways.co.uk

lifeways
yes to **you**