



yes  
to independence

## Dukes House

New Brighton, Wirral

Life-changing residential care  
at the heart of the community

**lifeways**  
yes to you



# Welcome to Dukes House

**Dukes House is a welcoming, supportive and stimulating residential service for people with complex care needs.**

The property has eight en-suite bedrooms, a kitchen, dining room, lounge area, laundry room, quiet room and a shared bathroom with a hydrotherapy bath. The properties have two accessible gardens with patio areas.

We use assistive technology including door and motion sensors, an intercom and door alarms to increase people's independence.



Life at Dukes House is suitable for people with brain injuries, learning disabilities, mental health conditions, non-complex physical disabilities and autism.

The people we support at Dukes House are aged between 29 and 63, and live with autism, learning disabilities and challenges with communication. Their interests include walking, swimming, cycling, computers, rug making and beading, listening to music, baking, watching television, sports and visiting family.

At Dukes House, people choose how they spend their time. Trips to North Wales, Chester and Blackpool are favourites. People enjoy going to the beach – we have a beautiful sea view from the property.

**“At Dukes, we focus our service on providing everyone with bespoke care. We want each person to live their best life. The consistent staff team are welcoming and highly trained to support people with complex needs.**

Manager, Dukes House

# Valued in your community

**There is nothing more valuable than being an active part of the local community.**

At Dukes House, we are fortunate to be located on the picturesque New Brighton coast, just a short stroll from the beach and promenade.

The local area has many cafés, pubs, restaurants, and shops, as well as Wallasey Central Library, the Light Cinema, a miniature golf course, Marine Point retail and leisure park, Riverside Bowl and Laser Quest, a model boating lake, and the Floral Pavilion Theatre. Guinea Gap Leisure Centre provides year-round access to a gym and swimming pool.

Liverpool is easily accessible from Dukes House. In the city, people enjoy numerous museums and art galleries, Liverpool ONE Shopping Centre, the Liverpool Empire, the Royal Liverpool Philharmonic, and Imagine That Science and Discovery Centre.

## It's good to know...



We're in New Brighton, with its range of vibrant shops, cafés, pubs, and restaurants.



Morrisons, Asda and Iceland are all close by.



The GP surgery and NHS dentist are less than half a mile away.



There's a bus stop within a short walk, with routes into Liscard, Clatterbridge, Birkenhead, Chester and Liverpool.



The nearby train station is just a two-minute walk, and has a regular service to Liverpool.



There is on-site parking for people with cars.



yes  
to friendships

**“Since living at a Lifeways service I have become more confident and independent. I am able to make everyday decisions with the help from my team, who support me in a consistent way; this is very important to me. My self-esteem has grown with the support I receive and I couldn't be happier.”**

Person supported by Lifeways

# Five reasons to choose Lifeways

## yes to stability.

Our stability speaks for itself. Since 1995 we've grown to become the UK's largest provider of supported living for adults. So when you're comparing providers, it's good to know that our steadfast support is founded on over 25 years of proven outcomes.

## yes to reassurance.

Our size brings reassurance. It allows us to invest in our people and services. And it's the reason we've been able to open 900 new apartments in 65 communities since 2015. Everyone deserves unique support in a home they'll feel proud of – and that's exactly what we provide.

## yes to local.

Our hearts are in our local communities. We're proud to support people in more than 1,000 locations across the UK. But we're even more proud that every service is run by trusted local teams, each providing neighbourly support that feels close to home.

## yes to relationships.

Our people make all the difference. So we make sure everyone is valued and all of our support workers achieve the Care Certificate qualification. Over a quarter of our team have been with us for over five years and some have even been with us from the very beginning, helping to create rewarding relationships, improved outcomes and excellent continuity of care.

## yes to quality.

Our purpose is to improve lives. It's as simple as that. We help almost 5,000 people to live with hope and independence, with every member of our team sharing the same commitment to quality in everything we do. We hire the best in the sector into our highly skilled and dedicated Quality team, who work to ensure our CQC ratings are something we can be proud of.



yes  
to ambition

## So what happens next?

It all starts with an informal chat with one of our specialist assessors. Together with each individual, they will build a clear understanding of their needs and preferences, making sure that they make the choice that is right for them.

They'll then be on hand to guide individuals, families and professionals through the referral and assessment processes, and won't stop until the kettle's on, and the move is complete.

# Supporting people to live the life they choose.

Lifeways Inclusive Lifestyles has been supporting people as part of the Lifeways Group since 2011. At Lifeways, our focus is *you*. We want to become a trusted partner on your personal journey. Learning from the challenges you've already overcome, before tailoring our support to help you achieve more.

## Why Lifeways?

We believe that anyone can achieve the extraordinary. And that's why Lifeways exists. To understand every individual and support each different dream. Creating homes to feel proud of and places where lives feel fulfilled.

### Make a referral or arrange a visit

Learn more about independent living at Dukes House make a referral or arrange a visit by contacting Lifeways:

Call **0333 202 7185**

Email [referrals@lifeways.co.uk](mailto:referrals@lifeways.co.uk)

[lifeways.co.uk](https://lifeways.co.uk)

