



yes  
to independence

## Borella Road

West Derby, Merseyside

Life-changing supported living  
at the heart of the community

**lifeways**  
yes to you



# Welcome to Borella Road

**At Borella Road people are supported to live happy, independent lives.**

The three-bedroom, semi-detached house, has a kitchen, dining room, lounge area, conservatory, and a shared bathroom with a bath and shower. The downstairs bedroom is wheelchair accessible, and comes with a wet room style en-suite bathroom.

At Borella Road, there is an accessible garden with a patio for people to spend time relaxing outside when the weather is good.

Life at Borella Road is suitable for people with learning or neurological or physical disabilities, and autism.

When you choose supported living, you're choosing to live independently, safe and secure behind your own front door. There's peace of mind in knowing the Lifeways team is on-hand, providing tailored support that helps people to lead more fulfilling lives, surrounded by like-minded people.



Borella Road is ideal for a mature woman with learning disabilities. We currently support three women here aged between 55 and 67, who live with learning disabilities, Down's syndrome and early onset dementia.

One woman enjoys being out of the house and likes going to the park. One person here has a good level of independence. She takes regular trips to Southport and likes to socialise. Another person we support here likes playing with dolls and prams, and watching soaps on the television.

People choose how they spend their time – day trips to Southport and holidays to Benidorm are favourites.

**“Borella Road has a very committed and settled staff team. They have worked there for a long time, and the people we support enjoy this consistency. The house is homely and friendly when you walk in. It's a relaxed place to live and work – it's close to all amenities, is peaceful and calm.”**

Manager, Borella Road

# Valued in your community

**There are few things more rewarding than feeling like an active and valued part of the community.**

Borella Road is in West Derby, with its vibrant cafés, pubs, restaurants, shops, and a library. For people who like to stay active, there's a gym and swimming pool at Peter Lloyd Leisure Centre.

Liverpool is easily accessible from the property. Here, people can enjoy numerous museums and art galleries, Liverpool ONE Shopping Centre, the Liverpool Empire, the Royal Liverpool Philharmonic, and Imagine That Science and Discovery Centre. And we're spoilt for choice for beautiful walks – the docks, Toxteth Park, Wavertree Botanic Gardens and Sefton Park are just a small selection.

Liverpool is also home to The Reader Organisation – a charity specialising in shared reading to improve mental well-being. Located in Calderstones Park, people can visit the Reader Café or the Storybarn to join shared reading sessions, where stories are read aloud and then discussed.

## It's good to know...



We're in West Derby, with its range of vibrant shops, cafés, pubs and restaurants.



Tesco is close by, while Lidl, Aldi and Sainsbury's are a little further away.



The GP surgery and NHS dentist are less than one mile from the property.



There are bus stops within a short walk, with routes into Liverpool, Huyton and Mossley Hill.



The local train station is a 12-minute journey and has services to Wigan, Crewe, Liverpool and Warrington.



There's on-site parking for people with cars.



**yes**  
to friendships

**“Since living at a Lifeways service I have become more confident and independent. I am able to make everyday decisions with the help from my team, who support me in a consistent way; this is very important to me. My self-esteem has grown with the support I receive and I couldn't be happier.”**

Person supported by Lifeways

# Five reasons to choose Lifeways

## yes to stability.

Our stability speaks for itself. Since 1995 we've grown to become the UK's largest provider of supported living for adults. So when you're comparing providers, it's good to know that our steadfast support is founded on over 25 years of proven outcomes.

## yes to reassurance.

Our size brings reassurance. It allows us to invest in our people and services. And it's the reason we've been able to open 900 new apartments in 65 communities since 2015. Everyone deserves unique support in a home they'll feel proud of – and that's exactly what we provide.

## yes to local.

Our hearts are in our local communities. We're proud to support people in more than 1,000 locations across the UK. But we're even more proud that every service is run by trusted local teams, each providing neighbourly support that feels close to home.

## yes to relationships.

Our people make all the difference. So we make sure everyone is valued and all of our support workers achieve the Care Certificate qualification. Over a quarter of our team have been with us for over five years and some have even been with us from the very beginning, helping to create rewarding relationships, improved outcomes and excellent continuity of care.

## yes to quality.

Our purpose is to improve lives. It's as simple as that. We help almost 5,000 people to live with hope and independence, with every member of our team sharing the same commitment to quality in everything we do. We hire the best in the sector into our highly skilled and dedicated Quality team, who work to ensure our CQC ratings are something we can be proud of.



yes  
to ambition

## So what happens next?

It all starts with an informal chat with one of our specialist assessors. Together with each individual, they will build a clear understanding of their needs and preferences, making sure that they make the choice that is right for them.

They'll then be on hand to guide individuals, families and professionals through the referral and assessment processes, and won't stop until the kettle's on, and the move is complete.

# Supporting people to live the life they choose.

Lifeways Raglin has been supporting people as part of the Lifeways Group since 2011. At Lifeways, our focus is *you*. We want to become a trusted partner on your personal journey. Learning from the challenges you've already overcome, before tailoring our support to help you achieve more.

## Why Lifeways?

We believe that anyone can achieve the extraordinary. And that's why Lifeways exists. To understand every individual and support each different dream. Creating homes to feel proud of and places where lives feel fulfilled.

### Make a referral or arrange a visit

Learn more about independent living at Borella Road, make a referral or arrange a visit by contacting Lifeways:

Call **0333 202 7185**

Email [referrals@lifeways.co.uk](mailto:referrals@lifeways.co.uk)

[lifeways.co.uk](http://lifeways.co.uk)

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