



yes
to independence

Filbert Close

Hatfield, Hertfordshire

Life-changing supported living
at the heart of the community

lifeways
yes to you



“Filbert Close feels very homely. The staff team are very conscientious, going above and beyond for the people we support. There is a very strong community feel with people doing many activities on site which encourages people to learn new skills. The atmosphere is very welcoming and family oriented.”

Manager, Filbert Close

Welcome to Filbert Close

At Filbert Close apartments, people benefit from a vibrant network of staff and friends, while having peace and quiet when they need it too.

There are seven spacious one-bedroom apartments, each with a kitchen, a living room, and a bathroom - five of the apartments have wet room style bathrooms and two apartments have a bath.

Filbert Close also has an accessible garden with a BBQ for spending time outdoors when the weather is good. Assistive technology can be tailored to suit the needs of each person, and includes a Tunstall alarm in one apartment. There is a lift for access to the upper floor.

When you choose supported living, you're choosing to live independently, safe and secure behind your own front door. There's peace of mind in knowing the Lifeways team is on-hand, providing tailored support that helps people to lead more fulfilling lives, surrounded by like-minded people.

Life at Filbert Close is suitable for people with learning disabilities, brain injuries, physical disabilities, mental health conditions and autism.

We are ready to welcome someone who needs support with daily tasks and is looking to learn new independent living skills. Most of the people we support at Filbert Close have autism so our support team have developed strong skills and experience in this area. Everyone appreciates the calm atmosphere coupled with good social opportunities here.

People also enjoy going to college or doing work placements to learn about growing and selling vegetables – there is a vegetable plot in the garden! There is one communal apartment where people come together to socialise and do group activities such as arts and crafts, and discos.



Valued in your community

There is nothing more valuable than being an active part of the local community.

Filbert Close is a residential area near Hatfield. People choose how they spend their time. Trips to the coast, tourist attractions, and London Zoo are favourites. Last year people went to Southend on holiday during the summer.

For people who like to stay active, Hatfield Leisure Centre provides year-round access to exercise classes, a gym and sports courts. The nearest swimming pool is in Hatfield Swim Centre. People also enjoy walking in the local park - Hatfield Park is a popular destination.

Hatfield offers shops, restaurants, cafés, high-street banks, an Odeon Cinema, The Galleria shopping outlet, and Hatfield House. People also like to visit St Albans for The Malting and Christopher Place shopping centres, Roman Theatre of Verulamium, the remains of the Roman City Walls, Lee House, and Maltings Arts Theatre.

It's good to know...



We're ten minutes from Hatfield in a vibrant residential area.



For supermarkets, Aldi, Asda and Iceland are all in Hatfield.



The GP surgery and NHS dentist are within half a mile.



There's a bus stop within a short walk which has services to Watford, Hatfield and Welwyn Garden City.



The nearby train station is just five minutes away by car, and has regular services to Welwyn Garden City and London.



There is on-site parking available for people with cars.



yes to friendships

“Since living at a Lifeways service I have become more confident and independent. I am able to make everyday decisions with the help from my team, who support me in a consistent way; this is very important to me. My self-esteem has grown with the support I receive and I couldn't be happier.”

Person supported by Lifeways

Five reasons to choose Lifeways

yes to stability.

Our stability speaks for itself. Since 1995 we've grown to become the UK's largest provider of supported living for adults. So when you're comparing providers, it's good to know that our steadfast support is founded on over 25 years of proven outcomes.

yes to reassurance.

Our size brings reassurance. It allows us to invest in our people and services. And it's the reason we've been able to open 900 new apartments in 65 communities since 2015. Everyone deserves unique support in a home they'll feel proud of – and that's exactly what we provide.

yes to local.

Our hearts are in our local communities. We're proud to support people in more than 1,000 locations across the UK. But we're even more proud that every service is run by trusted local teams, each providing neighbourly support that feels close to home.

yes to relationships.

Our people make all the difference. So we make sure everyone is valued and all of our support workers achieve the Care Certificate qualification. Over a quarter of our team have been with us for over five years and some have even been with us from the very beginning, helping to create rewarding relationships, improved outcomes and excellent continuity of care.

yes to quality.

Our purpose is to improve lives. It's as simple as that. We help almost 5,000 people to live with hope and independence, with every member of our team sharing the same commitment to quality in everything we do. We hire the best in the sector into our highly skilled and dedicated Quality team, who work to ensure our CQC ratings are something we can be proud of.



yes
to ambition

So what happens next?

It all starts with an informal chat with one of our specialist assessors. Together with each individual, they will build a clear understanding of their needs and preferences, making sure that they make the choice that is right for them.

They'll then be on hand to guide individuals, families and professionals through the referral and assessment processes, and won't stop until the kettle's on, and the move is complete.

Supporting people to live the life they choose.

At Lifeways, our focus is *you*. We want to become a trusted partner on your personal journey. Learning from the challenges you've already overcome, before tailoring our support to help you achieve more.

Why Lifeways?

We believe that anyone can achieve the extraordinary. And that's why Lifeways exists. To understand every individual and support each different dream. Creating homes to feel proud of and places where lives feel fulfilled.

Make a referral or arrange a visit

Learn more about independent living at Filbert Close, make a referral or arrange a visit by contacting Lifeways:

Call **0333 202 7185**

Email referrals@lifeways.co.uk

[lifeways.co.uk](https://www.lifeways.co.uk)

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