



yes  
to independence

## Swan Court

Willenhall, Walsall

Life-changing supported living  
at the heart of the community

**lifeways**  
yes to you



**“The staff love working at Swan Court. They are long-standing and have a great relationship with the current residents. The people we support feel safe here and enjoy the staff’s company. Everyone works hard to promote independence.”**

Manager, Swan Court

# Welcome to Swan Court

**At Swan Court apartments, people come together as a community.**

Living in this shared building means people benefit from a vibrant network of staff and friends, as well as enjoying independence in their own apartments when they need it too.

The building has five accessible apartments, each with one bedroom, an open-plan kitchen and living room, and a wet room style bathroom. There is also an accessible patio for people to use when the weather is good. Assistive technology includes a door entry intercom system.

Life at Swan Court would be well suited to people with brain injuries, learning and physical disabilities, mental health conditions, people living on the autistic spectrum, and with drug or alcohol addiction.

When you choose supported living, you’re choosing to live independently, safe and secure behind your own front door. There’s peace of mind in knowing the Lifeways team is on-hand, providing tailored support that helps people to lead more fulfilling lives, surrounded by like-minded people.



Swan Court is ready to welcome someone new. The people we support here are mixed ages and genders.



People at Swan Court enjoy shopping, gardening, baking, walking, karaoke, playing pool and board games, listening to music, watching television, socialising, and being in the community. Day trips to the coast – especially Blackpool – are a favourite.

# Valued in your community

**There is nothing more valuable than being an active part of the local community.**

At Swan Court, we're just a short walk from shops, parks, cafés and pubs.

Nearby Walsall town centre is a vibrant place with all the necessary amenities, including restaurants, Reedswood or Crown Wharf Retail Parks with high-street shops and banks, and Saddlers Shopping Centre. There is also the New Art Gallery, Lichfield Street Hub Library, and the Light Cinema.

Wolverhampton is nearby too, where you'll find the Arena Theatre or Wolverhampton Grand Theatre, Wolverhampton Art Gallery, Wolverhampton Central Library, and the Light House Cinema.

At Swan Court, people choose how they spend their time. From day trips to Reedswood Park, Blackpool, the coast or the Sealife Centre, people also enjoy eating out together or going to the pub.

## It's good to know...



We're just a ten-minute drive from Willenhall, or fifteen minutes' drive from Walsall town centre. Both offer a range of shops, cafés, pubs and restaurants.



Tesco, Aldi and Nisa are all close by, while Morrisons, Asda and Sainsbury's are in the local area.



The GP surgery and NHS dentist are less than one mile from the property.



There's a bus stop within a short walk, with regular routes into Walsall and Willenhall.



The nearby train station is just a five-minute drive and has mainline services to Birmingham, Rugeley Trent Valley and London.



There's plenty of on-site parking for people with cars.



yes  
to friendships

**“Since living at a Lifeways service I have become more confident and independent. I am able to make everyday decisions with the help from my team, who support me in a consistent way; this is very important to me. My self-esteem has grown with the support I receive and I couldn't be happier.”**

Person supported by Lifeways

# Five reasons to choose Lifeways

## yes to stability.

Our stability speaks for itself. Since 1995 we've grown to become the UK's largest provider of supported living for adults. So when you're comparing providers, it's good to know that our steadfast support is founded on over 25 years of proven outcomes.

## yes to reassurance.

Our size brings reassurance. It allows us to invest in our people and services. And it's the reason we've been able to open 900 new apartments in 65 communities since 2015. Everyone deserves unique support in a home they'll feel proud of – and that's exactly what we provide.

## yes to local.

Our hearts are in our local communities. We're proud to support people in more than 1,000 locations across the UK. But we're even more proud that every service is run by trusted local teams, each providing neighbourly support that feels close to home.

## yes to relationships.

Our people make all the difference. So we make sure everyone is valued and all of our support workers achieve the Care Certificate qualification. Over a quarter of our team have been with us for over five years and some have even been with us from the very beginning, helping to create rewarding relationships, improved outcomes and excellent continuity of care.

## yes to quality.

Our purpose is to improve lives. It's as simple as that. We help almost 5,000 people to live with hope and independence, with every member of our team sharing the same commitment to quality in everything we do. We hire the best in the sector into our highly skilled and dedicated Quality team, who work to ensure our CQC ratings are something we can be proud of.



yes  
to ambition

## So what happens next?

It all starts with an informal chat with one of our specialist assessors. Together with each individual, they will build a clear understanding of their needs and preferences, making sure that they make the choice that is right for them.

They'll then be on hand to guide individuals, families and professionals through the referral and assessment processes, and won't stop until the kettle's on, and the move is complete.

# Supporting people to live the life they choose.

At Lifeways, our focus is *you*. We want to become a trusted partner on your personal journey. Learning from the challenges you've already overcome, before tailoring our support to help you achieve more.

## Why Lifeways?

We believe that anyone can achieve the extraordinary. And that's why Lifeways exists. To understand every individual and support each different dream. Creating homes to feel proud of and places where lives feel fulfilled.

### Make a referral or arrange a visit

Learn more about independent living at Swan Court, make a referral or arrange a visit by contacting Lifeways:

Call **0333 202 7185**

Email [referrals@lifeways.co.uk](mailto:referrals@lifeways.co.uk)

[lifeways.co.uk](https://lifeways.co.uk)

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